Warren County · Ohio TELECOMatters

our monthly newsletter of things that matter. all things Telecom.

for Public Safety Agencies

October 2017

Paul/Paul,

Just want to let you know that Joseph Newton was addressing an issue that we were having with the EMS runs... Joe handled the issue and did an excellent job communicating with me and following up to make sure that I was satisfied with the answer. I just wanted to let you know that he was wonderful to deal with and provided an excellent representative for your department to the other public entities.

Tammy Boggs
Turtlecreek Township
Administrator

Thank you Christina Nethers & David Sammons for playing along last month and closely reading the articles!

We Hosted A Pursuit Communications Tabletop Exercise

On September 21st, reps from Butler Co., Montgomery Co., Dayton PD, Warren Co. Communications, Hamilton Co. Communications, OSP Lebanon Post, and Telecom gathered review the SOSINK Pursuit Communications Plan and to tabletop a couple scenarios:

#1: Bank Robbery with shots fired near I-71 with suspect heading westbound on I-275. The attendees walked through the logistics of who had jurisdiction, which talkgroup to start on, what to patch from whose radio console, radio announcements and restrictions, what neighboring Comm Centers would tell their units in preparation if the pursuit entered their community, communications center hand-offs.

#2: Car stolen at gas station near Dayton Mall with a child in the backseat heading SB on 741. It was noticeable that a pursuit on an interstate is handled differently than one on a local road.

Next Steps:

- 1st week of October: Reconvene with each rep at their own PSAP on a phone conference bridge, running through the scenarios, confirming steps and revealing issues.
- 2nd week of October: Hot Wash at Warren County Telecom
- October 25: SIEC Meeting – our self-imposed deadline to have our act together.
- November: counties train their dispatchers and communicate to units
- 1st week of Dec: Functional drills at various times of day to involve different shifts.
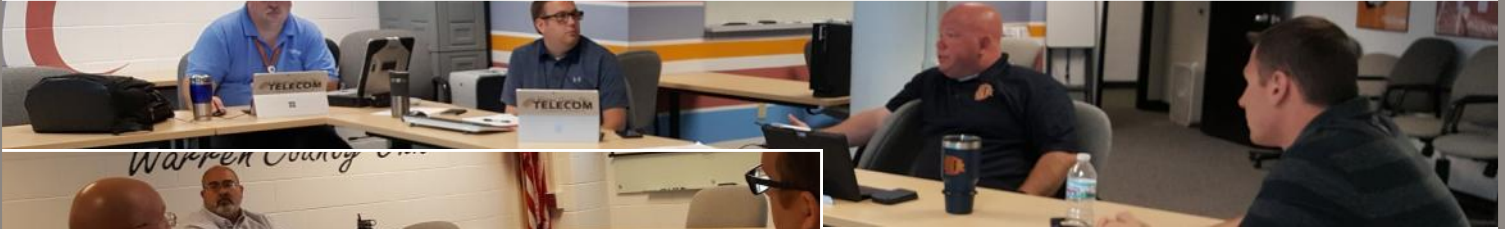
Monthly Reports |August|

Phone/911 have not been made available to us yet from the vendor. We have an open ticket to resolve the issue and will distribute as soon as they're available.

CAD https://warrencountytelecommunications.sharefile.com/d-sc48dfd4c8164a2e8

Radio https://warrencountytelecommunications.sharefile.com/d-s1cabf560ae745969

www.WarrenCountyTelecom.com | www.facebook.com/WarrenCountyTelecom
www.twitter.com/wcoh_telecom | www.youtube.com/warrencountytelecom

HELP@WCOH.NET   695-HELP

#ProjectTriTech

Agency Setup Work Sessions

Bernard & Moyer are 2 months into meeting with each Chief/liaison regarding how they'll be setup in CAD. **They cover** Response Zone/Beat Changes // Personnel Setup // Call Sign/Vehicle Setup //Response Plans // Inform Browser // Global Settings
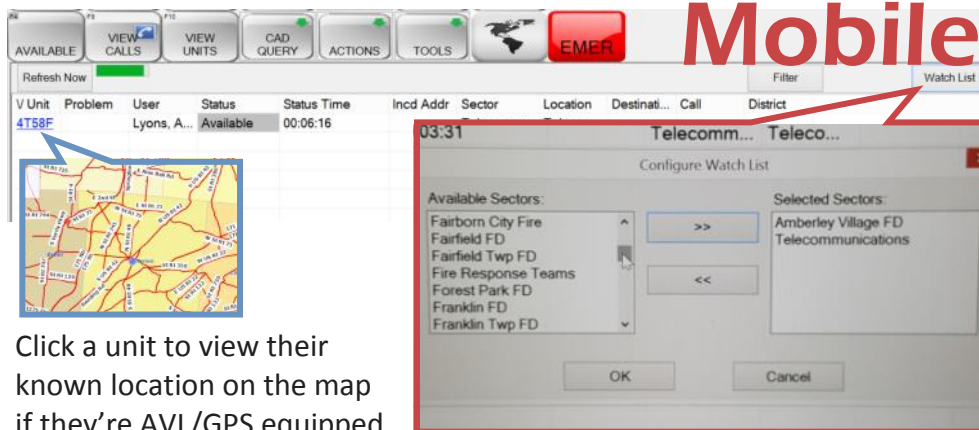
Unit and Station Cross Staffing *(contributed by Joshua Moyer)*

With TriTech CAD we now have the option to not only cross staff individual units but also cross staff all units in a station with a set crew level.

For Unit Cross Staffing, we can now cross staff multiple units instead of just two. So if you have one crew for 3 vehicles, this is the option we will use and once one of the vehicles is dispatched, the other two vehicles are put out of service until the dispatched vehicle (and crew) is back in quarters.

For Station Cross Staffing, you have the option to set how many crews are at the station. Each crew accounts for one vehicle. So if you have an Engine, Medic and Rescue in a station and your crew count is set to 2, once 2 Vehicles are on a call (Example the Engine and Medic) the third vehicle (Rescue) will be placed Out of Service (OOS) until the dispatched units are back in quarters. When considering this option we should set this up according to how the station operates under normal circumstances.
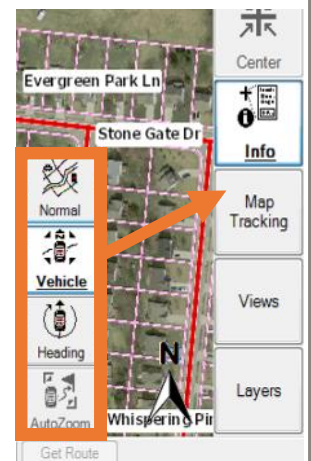
Mobile Mapping

MAP TRACKING

Click a unit to view their known location on the map if they're AVL/GPS equipped.

- Normal – does not update with position of your vehicle. Use it to track several vehicles at the zoom level of your choice.
- Vehicle – Tracks your vehicle. Map orientation stays looking north.
- Heading – Tracks vehicle with 'driver's view' like your phone.
- Auto Zoom – Shows your location, your incident location, and the quickest route. Auto-zooms as you near your incident with layers appearing as their zoom range occurs.

Communication Resources To Keep Us Disaster-Ready

(request the full SW Ohio Emergency Incident Resource Catalog from our Community Manager - allison.lyons@wcoh.net)

Radio Communication

- (3) MARCS Tower on Wheels (TOWs) - to supplement or replace communications systems. A portable standalone radio system with 11 talk paths and its own generator. All State of Ohio MARCS resources are available by calling the MARCS Help Desk at 1-866-646-2727 or by switching to the HELP DESK talkgroup in your radio.

Radio Caches

- MARCS (250) XTS5000
- Montgomery County EMA (24) XTS5000 as "6 Packs"
- Ohio EMA (2) 12-packs + (1) 24-pack of XTS5000
- Clermont County (15) APX6000
- Clinton County EMA Qty 10 APX Portables

- OSP's Wilmington Post (20) XTS5000
- OSP's Central Ohio (100) XTS5000
- Warren County Telecom—f or incidents in WC only. Radios: (5) 4-packs + (1) 2-pack of XTS2500 portables. Batteries: (2) 8-packs + (2) 6-packs for XTS2500. (1) 12-pack for APX.
- Highland County – (12) XTS 5000 + (2) 6-radio bank chargers.

Command Post Vehicles (available for long duration incidents)

- **Butler County:** radios, meeting area, white boards, TVs, Telescopic cameras.
- **Command 400**: radios, meeting areas, white boards, TVs, telescopic cameras, phone
- **Dearborn County Indiana**: Communications Vehicle.
- **Montgomery County**: Buckeye Sheriffs Communications Vans with radio patching capability.
- **OSP Command Vehicle:** ACU1000, Satellite Internet and Verizon LTE. 614-466-2660
- **OSP Tactical Vehicle:** Dodge Durango with ACU-M with VHF, UHF, Marine, and MARCS.
- **Highland County**: MARCS radio, VHF radio, ACU 1000 Generator and Office Supplies

BRICS Gateway Truck (Task91) On-call technicians

- Radio Patching, Inflatable Tower, (12) Radio / Battery Cache, (6) Flashlights, Traffic cones, Personnel Rehab, Scene Lighting
- Emergency Responses - Housed in Hamilton, OH. After business hours – 30-minute minimum response time to emergency incidents in Butler County. Requests made through 9COM and dispatchers alert BRICS staff to respond. Ask for the BRICS Gateway Truck or detail your specific needs.
- Planned Events - Requests for assistance at pre-planned events should be submitted to the Technical Services Division Commander via: BRICSsupport@butlersheriff.org

BRICS Power & Light Truck (Light91) On-call technicians

- Generator, AC Power Outlets, Extension Cords, Flood Lighting, Telescoping flood lights, All-white light bar flood, fixed lights, ladders, winch, PA Radio Rebroadcast. Same emergency response as Task91 above.

Generators

- Telecom: Truck-mounted 10KW generator.
- MARCS trailer mounted generators available around the State - Beavercreek Fire hosts one of the closest MARCS generators and if they are available, they can deliver it. It is a 25KW Diesel single phase.
- Warren County Power Inverter (DC to AC 3000 watt). Request from Warren County Dispatch 513-695-2525

Warren County Phone/Tablet Charger Hot Box

- Request from Warren County Dispatch 513-695-2525. 8 Power Cells, each capable of charging 2 Android or Apple devices at a time; 4 total charges. Power Bank with 12 USB ports (requires external power) to charge the power cells or extra devices. The portable batteries will fit in your pocket and the cord is long enough that you can still use the phone while it is charging. This is especially useful when an emergency happens at the end of a shift and people's phone batteries are normally low.